



Learner Information Suite 18.01 Known Issues

Document Details:	
Document Type:	Known Issues
Creation Date:	18 August 2010

Active Known Issues

5/ The ILR Data Viewer does not show HE details.

The HE details viewer of Aims and HE section of the ILR Data Viewer does not show HE data when it has been imported.

Suggested action: Users to be aware of this issue, it will be fixed in a later version of LIS 18.

6/ There are unused tables in the LIS's back end database.

The tables Academic Year and ILR_L02_Contract_Type should have been removed but their presence will not cause any errors or affect the operation of LIS 18.01

Suggested action: Users to be aware of this issue, they will be removed in LIS version 18.02.

7/ Missing codes in the LIS table ILR_A70_Cont_Org_Code.

The A70 lookup table in the LIS contains Contracting Organisation Codes as published by the Information Authority in ILR Specification Appendix E. Some codes were published too late to be included in LIS 18.01.

Suggested action: Users should import the Database Update patch available from the LIS 18.01 download page. This will be fixed in LIS version 18.02.

8/ The lookup value for Ach_Cert_Cost is incorrect.

The 2010/11 Employer Responsive calculation deducts the cost of an Achievement Certificate from the final achievement value of a learning aim. The lookup value in LIS is £29 but should be £30 so the wrong amount will be subtracted.

Suggested action: Users should import the Database Update patch available from the LIS 18.01 download page. This will be fixed in LIS version 18.02.

9/ If Employer Data has not been imported prior to a Batch Import process no error is reported.

Employer Data needs to be imported before a Batch Import process is run. It is an essential lookup used by the Employer Responsive funding calculation. An error is not reported prior to Batch Import being run if the Employer Data is missing.

Suggested action: Users to be aware of this issue, it will be fixed in LIS version 18.02.

10/ Validation Rules A09_A10_A18_A27_A32_A52_LAD_3 and A09_A10_A18_A27_A32_A52_LAD_4 are not working correctly.

These validation rules should exclude unlisted learning aims which are recorded in ILR Field A18 as Distance Learning or E-learning. It is working incorrectly and only including those aims and excluding others.

Suggested action: Users to be aware of this issue, it has been changed in version 5 of the validation rules published by the IA and will be fixed in LIS version 18.02.

11/ Validation Rules A09_A10_A27_LAD_18 and A09_A10_A27_LAD_19 are not working correctly.

These validation rules look for situations where SLN_VALUE_1 is less than 9, however, it is also triggering in situations when SLN_VALUE_1 is null.

Suggested action: Users to be aware of this issue, it will be fixed in LIS version 18.02.

Standing Known Issues

1/ Attempting to open LISdata2000.mdb results in the error message “This database is in an unexpected state; Microsoft Access can’t open it.”

The LIS database was changed to Microsoft Access 2000 from Microsoft Access 97, in a previous year’s LIS. As a result of this change, the error message given when a user attempts to open LISdata.mdb is as above, instead of the “You do not have the necessary permissions. . .” error that displayed in early LIS versions.

Suggested Action: Open the LISData2000.mdb from the shortcut in the folder C:\LIS\Release16.

2/ When exporting a report from batch import, the filename of the export cannot be changed.

When setting up an export of a report from batch import the browser seemingly allows a new filename to be created for the export, however, when the report is exported the default filename is used. This can sometimes result in a previous export being unexpectedly overwritten.

Suggested action: None. Users should be aware that these reports always use their default filenames.

3/ Opening the Provider Data Update file from outside LIS produces the message “This database is in an unexpected state; Microsoft Access can’t open it.”

The Provider Data Updates are not intended to be opened outside the LIS – this can be the result. The Provider Data Update file is intended to be opened from within the LIS application: Within the LIS, select ‘Options’ then on the ‘Maintenance’ tab select ‘Update Data’ and specify the location of the unzipped update file.

Suggested action: None.

4/ Batch Import will not run if the LIS has been installed from a shared drive.

If the LIS has been installed from a shared drive then users may experience problems when running a Batch Import process. The batch import process will not run and an error message ‘Automation Error’ will appear. To avoid or correct this issue install the LIS from a local hard drive.

Suggested action: Users to be aware of this issue. The workaround for this is to uninstall the current version and install the new one from the local hard drive.