



Learner Information Suite 17.03

Known Issues

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Active Known Issues

38/ The Learner Responsive Summary Statement of Activity report has redundant tables.

The Learner Responsive Summary Statement of Activity report has redundant tables on pages 3 and 4. The tables named 'Employer Responsive' on page 3 and 'Train to Gain' – 'Volumes and Cash by Month' will never be populated.

Suggested action: Users to be aware of this issue.

40/ The Future Funding Factors report cell Future Care Standards is being calculated incorrectly - Future Care Standards Factor value is too low.

On the Future Funding Factors report, the Future Care Standards Factor cell is being calculated incorrectly. Please note that this is a separate issue to known issue 34 which also concerns the Future Funding Factors report.

The value shown for Future Care Standards Factor is incorrect by 1.0 (one). The figure is shown as usually "0.xxxx" when it should be "1.xxxx".

Suggested action: Users to be aware of this issue.

41/ The validation errors, F11_1 and F08_F11_1 occur when processing an F05 file

This problem has been reported by providers who are attempting to test their ILR file in LIS prior to submitting their F05 collection. The F11_1 validation rule requires that a reference date for the submission is entered in the footer record. Page 15 of the ILR Specification for 2009/10 states that the "*reference date for F05 is defined by the provider but should be at least 1 November 2010.*" Entering a reference date that is in the future will then trigger the validation error F08_F11_1 which states that the file reference date must be before or on the same day as the file preparation date.

Advice: For testing purposes, the work-around solution for this would be to input a reference date in the footer record that is on or before the file preparation date. Note that this may mean that the reference date is before 1st November 2010, however this will not trigger a subsequent validation error.

Please adjust the reference date to one that is appropriate, prior to submitting the ILR file to OLDC.

An alternative work-around solution would be to set the file preparation date in the header and footer to a value that falls after (or on) the reference date. Then adjust the Windows systems date so that it falls after (or on) the file preparation date. Note that

this requires administrator access to your PC so that you can adjust the date/time. Note that you will need to restart LIS in order for the changes to take effect.

42/ The Future Funding Factors report is incorrectly counting learners

There is an issue with the 'Future Funding Factors' report in that it counts learners who have withdrawn from all of their learning aims before the start criteria have been met (i.e. within the first 6 weeks for long aims). These learners are not counted on other reports, for example the Funding Claim report. The report is in line with the report specification, but not in line with the standard way of counting learners for MI purposes.

This issue has been resolved in LIS 18.02.

Resolved Known Issues

30/ Postcode database update functionality can show an error message when linking to a database.

The Postcode update functionality can produce a warning message informing the user that the database they are linking to has an earlier date stamp than the currently linked-to version when this is not the case. The validation which triggers this is incorrect as it only looks at fields of the date record in isolation from the others when it should view the date as a whole record. This does not stop the data being linked-to as it is only a warning.

Suggested action: Resolved in LIS 17.02.

31/ Regional settings of English (United States) on the host PC will cause incorrect results to be produced.

If the regional settings within the version of the MS Windows operating system installed on the host PC are set to English (United States) then the date format used across the PC will be the American format of MM/DD/YYYY rather than the usual format of DD/MM/YYYY. Every date field in the LIS has been set-up to accommodate this possibility except, due to an oversight, the File Reference date in the ILR file footer. The impact of this is that the Entry 2 Employment section in the Learner Responsive funding calculation will.

Suggested action: Resolved in LIS 17.02.

32/ Automation error message upon installation when previous LIS 17 versions have already been installed.

An 'Automation Error' message is displayed when you try to load the ILR file and start the process, having installed an updated version of LIS (e.g. NOT a major upgrade, but just the minor upgrade, e.g. LIS 17.01.001 to LIS 17.01.002) on top of the existing one. This is generally found for users who have had access to the Beta version, prior to the formal release version being made available.

Suggested action: Resolved in LIS 17.02.

33/ Validation Rule A22_2 is triggering incorrectly.

The validation rule A22_2 is currently comparing the entered value against a list of UKPRNs for providers which have an ILR data collection or LSC funding (which are the valid entries in field L46).

However some valid UKPRN values in this field are for providers which do not return ILR data or attract LSC funding. These values in A22 are being incorrectly rejected by this validation rule.

The same issue currently applies to the online data collection system and also affected LIS version 17.01.

Suggested action: Resolved in LIS 17.02.013.

34/ The Future Funding Factors report cell Future Care Standards is being calculated incorrectly. Minimum number of care standards learners issue.

On the Future Funding Factors report, the Future Care Standards Factor cell is being calculated incorrectly.

There is a threshold of a minimum number of care standards learners that triggers this calculation. However the logic statement for this threshold uses a "less than" inequality rather than a "greater than". This means the calculated factor will be incorrect.

Suggested action: Resolved in LIS 17.02.013.

35/ Additional Learner Support calculation for Learner Responsive funding produces zero results.

The additional support calculation is currently producing zero results for Learner Responsive provision. This is because the lookups for additional support in the provider list are currently null values.

Suggested action: These values are now in the provider list in the LIS Data Update which available from the LIS 17.02 download page.

36/ The Derived Variable P_TO_DATE_SLN_PAYMENT is not being calculated correctly - Resolved in LIS 17.02.013.

The Derived Variable P_TO_DATE_SLN_PAYMENT does not calculate results correctly where the Programme type A15 is -1, missing or 99. It should set its output to -1 but fails to do so.

Suggested action: Resolved in LIS 17.02.013.

37/ The Summary of Learner Responsive Funding report is missing ALS figures for 16-18.

Additional Learner Support figures are shown for Adult Learner totals but not for 16-18 totals.

Suggested action: Resolved in LIS 17.02.013.

39/ The LIS 17.02.013 un-installation does not work from the option in the Start Menu.

The uninstall option for LIS 17.02 will not work for the latest version of the LIS (17.02.013).

Suggested action: Resolved in LIS 17.03.

Standing Known Issues

1/ Attempting to open LISdata2000.mdb results in the error message “This database is in an unexpected state; Microsoft Access can’t open it.”

The LIS database was changed to Microsoft Access 2000 from Microsoft Access 97, in a previous year’s LIS. As a result of this change, the error message given when a user attempts to open LISdata.mdb is as above, instead of the “You do not have the necessary permissions. . .” error that displayed in early LIS versions.

Suggested Action: Open the LISData2000.mdb from the shortcut in the folder C:\LIS\Release16.

2/ When exporting a report from batch import, the filename of the export cannot be changed.

When setting up an export of a report from batch import the browser seemingly allows a new filename to be created for the export, however, when the report is exported the default filename is used. This can sometimes result in a previous export being unexpectedly overwritten.

Suggested action: None. Users should be aware that these reports always use their default filenames.

3/ Opening the Provider Data Update file from outside LIS produces the message “This database is in an unexpected state; Microsoft Access can’t open it.”

The Provider Data Updates are not intended to be opened outside the LIS – this can be the result. The Provider Data Update file is intended to be opened from within the LIS application: Within the LIS, select ‘Options’ then on the ‘Maintenance’ tab select ‘Update Data’ and specify the location of the unzipped update file.

Suggested action: None.

29/ Batch Import will not run if the LIS has been installed from a shared drive.

If the LIS has been installed from a shared drive then users may experience problems when running a Batch Import process. The batch import process will not run and an error message ‘Automation Error’ will appear. To avoid or correct this issue install the LIS from a local hard drive.

Suggested action: Users to be aware of this issue. The workaround for this is to uninstall the current version and install the new one from the local hard drive..